cccConnect is your connection to the online tools that Cleveland Community College provides to students. You can access cccConnect by going to clevelandcc.edu and clicking the cccConnect icon at the top right. Online tools include:

**Blackboard**
Blackboard is our course management system and is used for online, hybrid, web-assisted and some seated courses.

**MyCleveland**
MyCleveland is a secure online portal for online registration and payment, access to grades, unofficial transcripts, class schedules, advisor information, and more.

**Student Email**
All curriculum students enrolled at CCC are provided an email account. Email is an official and preferred method of communication for delivery of information.

Based on the definition of `username` below, your student email address is:

`username@email.com`

Example for John Westinghouse (1234567):

`westinghj567@my.clevelandcc.edu`

**SecureAuth**
For the security of all students, and to insure the safety of digital records, CCC now uses a identity and password management system and has password complexity requirements.

**What is my username to access these tools?**
Your username is the first eight (8) letters of your last name, the first letter of your first name, and the last three (3) numbers of your Student ID number. Your Student ID number can be found on your Registration Statement as well as on the front of your C card.

**For Blackboard:**
An example `username` for John Westinghouse (1234567), based on the definition above, is:

`westinghj567`
What is my password for Blackboard:
Your 7-digit Student ID number is your initial Blackboard password. This number can be found on your Registration Statement as well as on the front of your C Card. It is recommended that you change this password upon first login.

What is my password for SecureAuth, Student Email & MyCleveland:
1. Navigate to clevelandcc.edu > cccConnect (in top-right) > New SecureAuth User Registration.
2. Enter your last name, date of birth, and the last 4-digits of your social security number, click Submit.
3. Enter your CCC username, first and last name, a personal phone number and email address, and answer at least 3 Knowledge Based Questions.
4. In the next step you create a password that conforms to the password complexity (at least 8 characters, different than your last 6 passwords, and at least one: digit, symbol, uppercase letter, lowercase letter)

SecureAuth passwords must be changed every 90 days. You will receive an email to your Student Email reminding you to enter the SecureAuth system to update your password, and with a link to do so. When your password is updated in SecureAuth your Student Email and MyCleveland password also updates.

What if I need help?
If you have questions or need technical assistance contact the CCC HelpDesk, located in the Jim & Patsy Rose Library, or call (704) 669-4133, or email ccchelpdesk@clevelandcc.edu.

Where can I find more directions?
For directions and HowTo’s for each of these tools navigate to clevelandcc.edu and click cccConnect at the top and then click the question mark to the right of each topic.