Karen Carroll
AAS, Office Administration/ Legal

Karen Carroll began her educational career at Cleveland Community College in 2009, after losing her job of 25 years at Copeland Corporation, losing her mother, and separating from her husband. “Pursuing my education became my way of surviving in the bad times,” says Carroll. “I had a goal in mind and it helped to keep me focused on something positive while I was dealing with pain and loss in my life.”

Carroll graduated from CCC with an Associates in Applied Science degree in Office Administration-Legal. Carroll says “All of the instructors are great at what they do and they were instrumental in my pleasant and successful experience at CCC. I had always dreamed of working in the Sheriff’s Office, and instructors Carolyn Sharpe and Beth McDaniel played a crucial role in helping me achieve my dream.” My father worked as a deputy at the Cleveland County Sheriff’s Office until he passed away in 1966. Currently, I work as an Administrative Support Assistant II in the Criminal Investigation Division- Transcriptionist/ Sexual Offender Registration.”

“Even though the Sherriff’s Office is not where someone might think I would use my degree, through transcribing and working with the Sex Offender Registry to working with the District Attorney’s Office and the Criminal Investigation Division...it is a perfect match,” says Carroll.

Furthermore, Carroll says that there hasn’t been a task she has completed that hasn’t directly related to her education. “Without my educational background I don’t feel that I would have been able to adapt to this environment or have the skills to fulfill the roles of this position. I don’t know where I would be without the friends I made and support I received from faculty and staff at Cleveland Community College.”